ManageEngine

Ottawa Seventh-day Adventist Church

Ottawa Adventist Church improves its **cybersecurity maturity profile** with ManageEngine



Products in focus

ManageEngine Log360 Cloud

Know more

ManageEngine PAM360

Know more

ManageEngine EventLog Analyzer

Know more

ManageEngine ADAudit Plus

Know more

Ottawa Adventist Church

Industry:
Nonprofit organization

Headquarters:
Oshawa, Ontario

Customer since:
2018

Employees:
100

Key highlights

Leverages consolidated log reporting to spot vulnerabilities

Gets an advanced overview of privileged accesses

Reduces alerts to the most urgent, actionable threats

"I've had this experience with ManageEngine since 2018. It gives me a level of comfort because I've known the product for a while. What has been the outcome? We have improved our cybersecurity maturity profile, and that's what we were seeking to do."

- Sam Kutondo,
Associate IT director of information security,
Ottawa Adventist Church



About Ottawa Adventist Church

The Ottawa Seventh-day Adventist Church officially opened its doors in January 1975. It has 11 ministries in Canada and a department that provides humanitarian support, called the Adventist Disaster Risk Management.

Understanding the vulnerabilities

Sam Kutondo, associate IT director of information security at Ottawa Adventist Church, shares that it's business as usual as long as a company isn't a victim of a cyberattack. He stressed the importance of digging deeper to understand the vulnerabilities within and that ManageEngine helped monitor their IT systems. He adds, "ManageEngine helps collect logs from the firewall, applications, servers, and all the other platforms, and brings them into focus for a more educated view of what's going on in the organization."

Improving the cybersecurity maturity profile with ManageEngine

The Ottawa Adventist Church has improved its cybersecurity maturity profile by focusing in on a specific cybersecurity framework, learning what factors constitute a breach, and how to identify unusual activity as a potential cyberthreat.

Log360 helps identify indicators of compromise ahead of time, and if something doesn't look right, it can correlate and determine what's happening so the organization can devise an action plan. The tool also allows users to minimize the number of alerts. Sam says, "Being able to reduce the alerts to the ones that we need to pay attention to is very, very helpful."

PAM360 helps the IT team identify the moment a user logs on and off with privileged access, overseeing processes that might indicate compromise so the team is constantly alert.

> “You need the tools…you need the people, and ManageEngine has been the tool for us.”
>
> **- Sam Kutondo**

Sam attributes the organization’s improved cybersecurity maturity profile to ManageEngine.

Why has Ottawa Adventist Church trusted ManageEngine since 2018?

Sam loves ManageEngine for its ease of use, user-friendly interface, and it’s ability to collect all logs into one place, allowing the organization to drill down into specific events and correlate them to perform effective root cause analysis. The notifications help him stay on top of essential alerts, even when he has logged off for the day!

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About ManageEngine

ManageEngine is a division of Zoho Corporation and a leading provider of IT management solutions for organizations across the world. With a powerful, flexible, and AI-powered digital enterprise management platform, we help businesses get their work done from anywhere and everywhere better, safer, and faster. To learn more, visit www.manageengine.com.



Email us:
sales@manageengine.com

Contact us:
+1 833-416-0441 (Toll free)