

Johnson Health Tech simplifies user account management with ManageEngine



Products used

ManageEngine ADManager Plus

Johnson Health Tech is a worldwide fitness and wellness equipment manufacturer delivering products that inspire fitness and healthier lifestyles. Though its United States business operations are headquartered in Cottage Grove, Wisconsin, Johnson Health Tech was founded by Peter Lo in Taichung, Taiwan, who built the company into a leading international fitness and wellness corporation. It now houses some of the most influential fitness brands, like Matrix, Horizon Fitness, Vision Fitness, and Synca, whose equipment is running in the most popular fitness clubs in North America, including Planet Fitness.



Headquarters:
**Cottage Grove,
Wisconsin / Taichung,
Taiwan**

Industry:
**Fitness and wellness
equipment**

Years in business:
49 years

Employees:
5,000 - 9,000



**Reduced the time spent
per user account from
15 to 2 minutes on average**



ADManager Plus saves Johnson Health Tech time and effort

Johnson Health Tech is a global company that hires about ten new employees a week. The US headquarters runs operations not only in North America but also globally, and implementing ManageEngine ADManager Plus has made managing the AD workforce effortless.

Since the introduction of ADManager Plus, Johnson Health Tech is able to assign and create customized roles, set boundaries, and report and audit help desk and administrator technicians' actions. Having access to bulk modification and AD cleanup, disabling and deleting policies, and delegation controls has exponentially saved the IT team time and effort, reducing the time spent per account from 15 to two minutes on average during the onboarding or termination process.

Automating AD reporting

With such a huge AD workforce, Johnson Health Tech's IT team must run weekly and daily reports to ensure that the system is secure, passwords are updated, inactive users are identified, and that no one is stepping out of bounds. With AD Manager Plus' reporting features, they are able to save valuable time by customizing and scheduling reports to run automatically.

Johnson Health Tech is looking forward to exploring more products in the ManageEngine IT management suite. These include Endpoint Central for managing endpoints and AD360 to start the transition to go fully cloud.



“There is nothing [ManageEngine] doesn't have; if it's in the IT field, they have it.”

Tory Brunkow,
IT onboarding coordinator,
Johnson Health Tech

PRODUCT IN FOCUS

ADManager Plus

ADManager Plus is an identity governance and administration (IGA) solution that simplifies identity management, ensures security and improves compliance. With ADManager Plus, manage the user life cycle from provisioning to deprovisioning, run access certification campaigns, orchestrate identity management across enterprise applications and protect data on your enterprise platforms with regular backups. Use over 200 reports to gain valuable insights into identities and their access rights. Improve the efficiency of your IGA operations with workflows, automations and role-based access control policies. ADManager Plus' Android and iOS applications help with on-the-go AD and Entra ID management. For more information about ADManager Plus, visit manageengine.com/products/ad-manager/.



About ManageEngine

ManageEngine is a division of Zoho Corporation that offers comprehensive on-premises and cloud-native IT and security operations management solutions for global organizations and managed service providers. Established and emerging enterprises—including nine of every 10 Fortune 100 organizations—rely on ManageEngine's real-time IT management tools to ensure the optimal performance of their IT infrastructure, including networks, servers, applications, endpoints and more. ManageEngine has 18 data centers, 20 offices and 200+ channel partners worldwide to help organizations tightly align their business to IT.



For more information,
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